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## A Year of Positive Change

### Message to the Members

As we reflect on Policy Year 2019 (September 1, 2018 - August 31, 2019), Enduris experienced a number of changes and transitions moving us in a positive direction with the hiring of new leadership, addition of staff, member portal, financial improvements, and strategic planning.

In December of 2018, the Board of Directors appointed Sheryl Brandt as the Executive Director of Enduris. Sheryl has been at Enduris since 2003 as the Director of Claims and Chief Risk Officer. The succession planning and preparation paid off as the change in leadership went smoothly. The expert staff members of Enduris worked as a team and facilitated a seamless transition.

In addition to the new Executive Director, the pool grew with new staff. The Enduris administration added two employees in finance and claims, and a new legal expert to focus on employment issues. Each new person has added a new depth and dimension to our current amazing staff.

Enduris members saw changes at renewal time when we opened the Member Portal. The Portal is part of the continued improvements to our risk management information system. It allows members to make changes to their schedules and have access to valuable information such as the Risk Management Handbook, financial documents, and coverage documents.

The net position of the risk pool moved in a positive direction increasing \$3.1 million. This was due to a positive claim adjustment by the actuaries due to lower than expected claim experience and development, and organic growth within the membership increasing values to replacement cost on buildings and large vehicles. The positive movement will help make up for the decrease in net position in 2016 and 2017.

There is evidence the insurance market is changing from a "soft" market to a "hard" market. Enduris self-insures up to \$1 million in liability and \$250,000 in property, and purchases reinsurance and excess insurance to reach the \$20 million in liability limits and \$1 billion in property limits. The overall insurance markets have experienced record losses; therefore, we expect reinsurance and excess coverage to have significant increases next year. The member-run Board of Directors is strategically planning for these challenges and is committed to accomplishing the mission of Enduris, which is to provide financial protection, broad coverage, and risk management services responsive to members' needs.

Thank you for your continued participation in Enduris.

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Jeri Sevier, Board Chair

She Bud

Sheryl Brandt, Executive Director

# About

Enduris is the risk pool of choice for special purpose districts in Washington State. We are government risk experts that have a passion for serving members in the same manner in which members serve their communities. Enduris provides the membership with liability and property coverage along with risk management solutions that are comprehensive and uncomplicated. Almost 550 special purpose districts combine their resources to share risk and reduce the overall cost of insurance. By blending the risk exposures of the diverse membership and combining the membership total insured values, Enduris uses its collective purchasing power to secure reinsurance from the commercial market and pass the savings along to individual members. Enduris provides risk management services to members in a variety of ways-claims management, loss control services, training, and risk consultations. We are proud to provide stability in the midst of uncertainty, allowing members to focus on serving their communities. We are reliability in a risky world.



## Mission, Values, Purpose

### **Mission**

To provide financial protection, broad coverage, and risk management services responsive to members' needs.

### Values

We enjoy opportunities to address our members' needs.

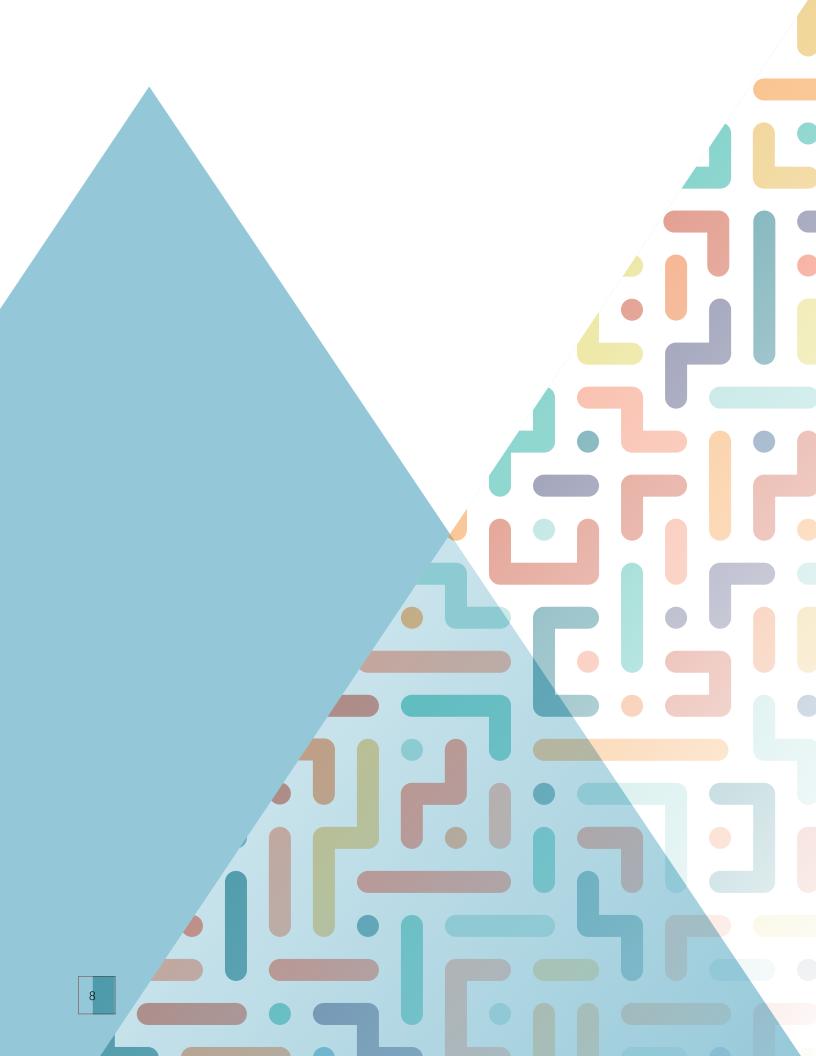
We have a genuine appreciation for the services public entities provide to our communities.

We deliver professional quality results.

We take ownership in knowing the success of Enduris depends on our respect for one another.

#### **Purpose**

To provide reliability in a risky world.





# **Board of Directors**



**Jeri Sevier** Chair Port of Olympia



**Kim Bedier** Director Everett PFD



**Patsy Martin** Vice-Chair Port of Skagit



**Noel Hardin** Director Asotin County FPD #1



**Vicki Carter** Secretary/Treasurer Spokane Conservation District



**Matt Schanz** Director Northeast Tri County Health District



**BiJay Adams** Director Liberty Lake Sewer & Water District



**Sheryl Brandt** Executive Director Ex Officio

2019 Enduris Annual Membership Report

# Goal

The Enduris Board of Directors represents, leads, and serves the organization's members. They govern the organization by establishing expectations for organizational results, expectations for quality operational performance and monitoring actual performance against those expectations. With this in mind the Enduris Board of Directors has set the following **goal** to measure organizational success.

Members have long-term protection from property and liability loss through the long-term viability and financial stability of Enduris.

# Membership Diversity

Enduris is comprised of **547 members** of more than 17 special purpose district types and are located in all 39 counties of Washington State. Membership diversity is a key element to the long term success of Enduris. Diversity in entity types along with geographic locations ensures the membership contains varying qualities of exposure that keeps risk spread across different entities and sites. Membership variety equates to risk exposure and losses being spread across numerous areas, ensuring the negative effects of exposures are minimized for individual members.

### Members by Entity Type

Aging/Mental Health Districts	
Cemetery Districts	
Clean Air Agencies	7
Conservation Districts	
Dike and Drainage Districts	
Fire Protection Districts	
Irrigation/Reclamation Districts	
Library Districts	
Miscellaneous Districts	

Mosquito Control Districts	
Park & Recreation Districts	
Port Districts	
Public Development Authorities	
Public Facilities Districts	
Public Health Districts	
Water & Sewer Districts	
Weed Districts	

#### 2019 Enduris Annual Membership Report

# **Coverage Summary**

Enduris Washington provides both liability and property coverage for the membership. We also assist members with securing specialty coverage outside of Enduris' Memorandum of Coverage (MOC). The Enduris liability MOC is an occurrence form. The majority of coverage limits and sub-limits are per member and not shared among the membership.

### Liability

The liability program offers coverage based on members' specialized needs. Liability coverage includes: General Liability, Auto Liability, Employment Practices Liability, and Public Officials Errors and Omissions. Limits of \$20 million are per member and per occurrence. A majority of members maintain a \$1,000 liability deductible, while the remaining choose higher deductibles to meet their needs. The Self-Insured Retention (SIR) for Enduris liability losses is \$1 million. Losses over the SIR are covered by reinsurance carriers.

### Property

Enduris provides property coverage through the Alliant Property Insurance Program (APIP). Enduris provides a broad and specialized property form for members that is backed by the largest public entity property program in the world. The policy includes Earthquake, Flood, Boiler and Machinery, Crime, Cyber Coverage, and Auto Physical Damage (APD). Members generally have a \$1,000 deductible for basic property and content loss, and a \$250 deductible for APD, while some members choose higher deductibles. The property SIR for Enduris is \$250,000.

### Specialty

Enduris understands that members have additional exposures and may need specialty coverages. Enduris provides limited Identity Fraud Expense Reimbursement and Identity Fraud Resolution Services as a valued added benefit for members. Most Enduris members also receive Cyber Coverage. Enduris assists members in need of specialty policies such as Airport Liability, Marina Operators Legal Liability, Pollution Liability, and Railroad Liability to name a few. In PY 2019, 168 policies were secured on behalf of members. Fire districts also receive \$25,000 on-duty Accident and Health coverage.

# Risk Services Summary

Enduris offers an array of risk management services designed to assist members with their unique exposures. Whether through consultation with Enduris staff, legal experts or robust member education program, our primary goal is to prevent losses before they occur.

### **E-Training Modules**

There are over 125 courses available in an online format through Local Gov U. Members utilized this training tool 620 times in PY2019.

### **Pre-Defense**

This program is designed to assist members with legal advice before a claim or lawsuit is filed. In PY 2019 there were 87 member incidents.

### **Training Seminars**

Enduris offers members in-person trainings. During PY 2019, 96 risk management seminars were available across the state on a variety of timely and relevant topics.

### **Risk Management Inquiries**

In PY 2019 Enduris staff members responded to 368 inquiries on a variety of loss prevention topics, including contract review.

### **MRSC Inquiries**

Enduris members have unlimited access to MRSC legal experts and took advantage of this benefit 440 times throughout PY2019.

## Financial Statement Analysis

### Statement of Net Position August 31, 2019 and 2018

August 51, 2019 and 2018	2019	2018
ASSETS AND DEFERRED OUTFLOWS OF RESOURCES	2019	
Current Assets		
Cash and Cash Equivalents	\$ 21,771,141	\$ 17,988,711
Receivables:		
Member Contributions	8,701	-
Accrued Claim Recoveries	920,572	1,108,816
Prepaid Excess/Reinsurance	3,032,191	2,404,317
Other Current Assets	145,298	107,259
Total Current Assets	\$ 25,877,903	\$ 21,609,103
Non-Current Assets		
Non-depreciable Capital Assets	1,408,807	1,408,807
Capital Assets (Net of Accumulated Depreciation)	3,909,164	3,970,556
Investment in GEM	975,708	975,708
Total Non-Current Assets	6,293,679	\$ 6,355,071
TOTAL ASSETS	\$ 32,171,582	\$ 27,964,174
TOTAL DEFERRED OUTFLOW OF RESOURCES		
Deferred Outflow Related to Pensions	\$ 152,994	\$ 77,945
TOTAL ASSETS AND DEFERRED OUTFLOWS OF RESOURCES	\$ 32,324,576	\$ 28,042,119
LIABILITIES, DEFERRED INFLOWS OF RESOURCES AND NET POSITION		
Current Liabilities		
Accounts Payable	\$ 72,846	\$ 97,101
Accrued Liabilities	49,430	64,336
Compensated Absences	62,175	174,657
Unearned Member Contributions	5,652,285	4,139,447
Claim Reserves	4,904,396	4,945,000
Other Current Liabilities	24,432	42,099
Total Current Liabilities	\$ 10,765,564	\$ 9,462,640
Non-Current Liabilities		
Compensated Absences	\$ 37,843	\$ 47,094
Claim Reserves	7,228,261	7,420,552
Net Pension Liability	585,870	667,156
Lease Obligations	9,761	
Total Non-Current Liabilities	\$ 7,861,735	\$ 8,134,802
TOTAL LIABILITIES	\$ 18,627,299	\$ 17,597,442
DEFERRED INFLOW OF RESOURCES		
Deferred Inflow related to Pensions	\$ 381,883	\$ 312,609
NET POSITION		
Investment in Capital Assets	\$ 5,317,971	\$ 5,379,363
Unrestricted Net Position	7,997,423	4,752,705
TOTAL NET POSITION	\$ 13,315,394	\$ 10,132,068
TOTAL LIABILITIES, DEFERRED INFLOWS		
OF RESOURCES AND NET POSITION	\$ 32,324,576	\$ 28,042,119

The condensed financial statements shown are derived from the Enduris state-audited financial statements for 2019. A copy of the audited financial statements with notes and other required disclosures can be found on the Enduris website.

### Statement of Revenues, Expenses and Changes in Net Position For the Fiscal Years Ended August 31, 2019 and 2018

	2019	2018
OPERATING REVENUES:		
Member Contributions	\$ 15,170,040	\$ 13,150,970
Other	7,800	10,850
TOTAL OPERATING REVENUES	\$ 15,177,840	\$ 13,161,820
OPERATING EXPENSES:		
Claim Expenses:		
Claims Paid, net of recoveries	\$ 5,416,978	\$ 5,470,919
Change in Liabilities for Unpaid Claims	(144,536)	695,624
Change in Unallocated Loss Adjustment Expense	(88,359)	134,269
Total Claim Expenses	\$ 5,184,083	\$ 6,300,812
Excess/Reinsurance Cost	3,981,211	3,555,514
Contracted Services	461,633	489,505
General and Administrative Expense	2,724,410	2,761,664
Depreciation	74,544	77,561
TOTAL OPERATING EXPENSES	\$ 12,425,881	\$ 13,185,056
OPERATING INCOME	\$ 2,751,959	\$ (23,236)
NON-OPERATING REVENUE (EXPENSE):		
Interest and Investment Income	\$ 431,367	\$ 230,520
Change in Equity in GEM		975,708
TOTAL NON-OPERATING REVENUES AND EXPENSES	\$ 431,367	1,206,228
CHANGE IN NET POSITION	\$ 3,183,326	\$ 1,182,992
NET POSITION, beginning of year September 1	10,132,068	8,949,076
NET POSITION, end of year August 31	\$ 13,315,394	\$ 10,132,068
The condensed financial statements shown are derived from the Enduris state audited		

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## Staff

### Administration



Sheryl Brandt Executive Director



Rafaela Ortiz, Ph.D Chief Operating Officer



Alric Balka Information Systems Coordinator



**Joy Jelsing** Administrative Associate

### **Member Relations & Risk Management**



**Joe Davis** Director of Risk Management and Member Relations

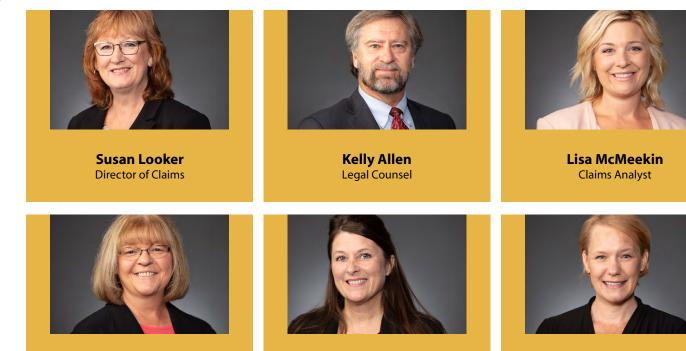


Shellie Klink Member Relations Coordinator



Sindy Joseph Member Relations Associate

### Claims



Carrie M. Miller Claims Analyst



Kim Lewis Claims Associate

### Finance



Kimberly Millikan Director of Finance



Matt Krull Financial Analyst



**Richard Urie** General Accountant

Questions concerning the information provided in this report or requests for additional information should be addressed to:

#### Enduris

Sheryl Brandt, Executive Director 1610 S. Technology Blvd., Ste. 100, Spokane, WA 99224 509-838-0910 | 800-462-8418